

Medicaid Overview

September 12, 2016



Discussion Topics

- Medicaid Coverage and Limitations Handbook Changes
- Telemedicine
- Free Care
- HB 5101



Medicaid Coverage and Limitations Handbook Changes



Objectives

- Provide an overview of the changes the Agency has deployed in its rulemaking process related to Medicaid



Introduction

- The Florida Medicaid coverage and limitations handbooks/policies provide the minimum requirements for all providers of services.



Initial Review of All Coverage Policies

- The Agency reviewed all existing Medicaid related rules during the last state fiscal year.
- The goals were:
 - Align policy
 - Differentiate between fee-for-service and Statewide Medicaid Managed Care
 - Update



Managed Care Plan Responsibilities

- Managed care plans are required to comply with all current coverage and limitations handbooks.
- Limitations and exclusions imposed by the managed care plan cannot be more stringent than handbooks or fee schedules.



Results

- The Agency currently has 85 Medicaid related rules
- We identified that the majority would need to be updated



What Will Change?

- The following changes have been initiated across all coverage and limitations handbooks:
 - We no longer will call them “coverage and limitations handbooks”. They are now “coverage policies” or simply “policies”
 - Created a new layout and format
 - Created standard language



Services Coverage Template

1.0 Introduction

1.1 Description

1.1.1 Florida Medicaid Policies

1.1.2 Statewide Medicaid Managed Care Plans

1.2 Legal Authority

1.3 Definitions

2.0 Eligible Recipient

2.1 General Criteria

2.2 Who Can Receive

2.3 Coinsurance, Copayment, or Deductible

3.0 Eligible Provider

3.1 General Criteria

3.2 Who Can Provide

4.0 Coverage Information

4.1 General Criteria

4.2 Specific Criteria

Services Coverage Template

5.0 Exclusion

- 5.1 General Non-Covered Criteria
- 5.2 Specific Non-Covered Criteria

6.0 Documentation

- 6.1 General Criteria
- 6.2 Specific Criteria

7.0 Authorization

- 7.1 General Criteria
- 7.2 Specific Criteria

8.0 Reimbursement

(Specific for fee-for-service)

- 8.1 General Criteria
- 8.2 Specific Criteria
- 8.3 Claim Type
- 8.4 Billing Code, Modifier, and Billing Unit
- 8.5 Diagnosis Code
- 8.6 Rate

9.0 Appendix

- 9.1 Title of the Appendix

What Will Change?

- Practice standards have been removed
- Policies are not provider specific
- Redundant documentation requirements have been removed
- References to specific ICD diagnosis codes have been removed



What Will Change?

- We will not recite the exact same requirements that are specified in state statute or in federal regulations unless an interpretation is required to implement



Medicaid Certified School Match

- Eligible Florida Medicaid recipients.
- Florida Medicaid's general policy, any applicable service-specific, and claim reimbursement policies.



General Policies

- Rule Chapter 59G-1

Examples include:

- Definitions
- Provider and Recipient General Requirements
- Copayments and Coinsurance Requirements
- Third Party Liability Payment Requirements
- Authorization Requirements
- Enrollment Requirements
- Recordkeeping and Documentation Requirements
- Fraud and Abuse Requirements



Reimbursement Policies

- Providers will have to comply with reimbursement policies:
 - Fee Schedules
 - General Reimbursement Policies
 - Claims Reimbursement Forms



Coverage Policy vs. Rule Text

- Coverage policy is generally used when the content of the rule is more extensive.
- Rule text is generally used when the content of the rule is less extensive.



Example Coverage Policy

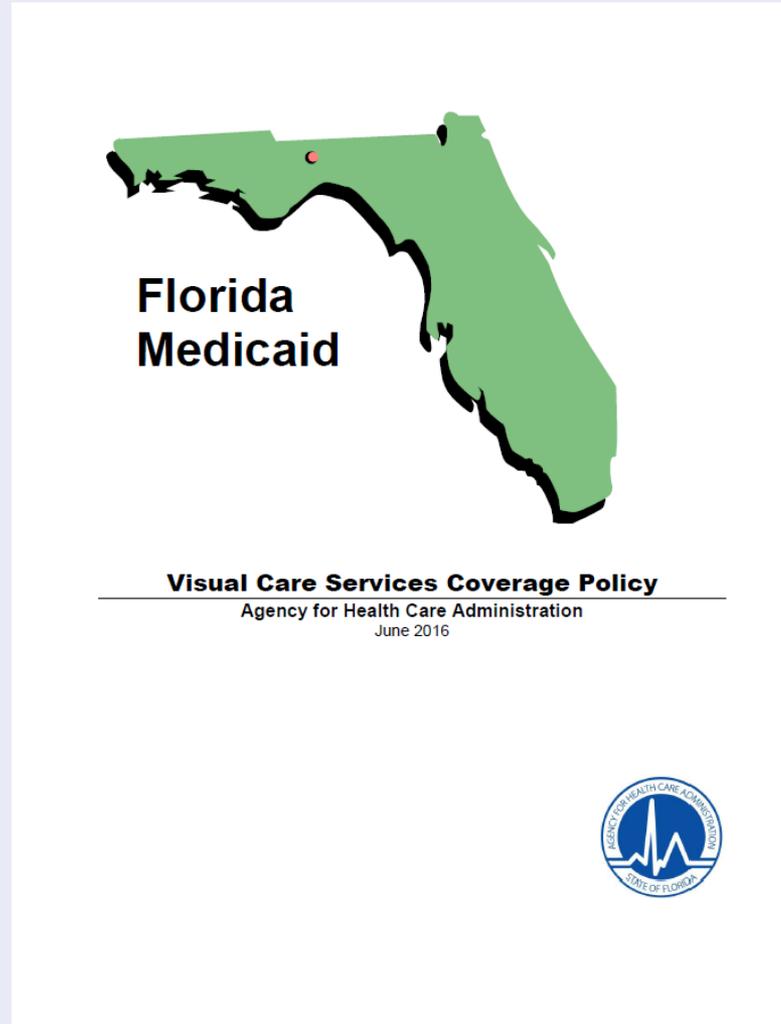


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1.0 Introduction

1.1 Description

Florida Medicaid visual care services provide eye examinations, diagnosis, treatment, and management related to ocular and adnexal pathology.

1.1.1 Florida Medicaid Policies

This policy is intended for use by providers that render visual care services to eligible Florida Medicaid recipients. It must be used in conjunction with Florida Medicaid's general policies (as defined in section 1.3) and any applicable service-specific and claim reimbursement policies with which providers must comply.

Note: All Florida Medicaid policies are promulgated in Rule Division 59G, Florida Administrative Code (F.A.C.). Coverage policies are available on the Agency for Health Care Administration's (AHCA) Web site at <http://ahca.myflorida.com/Medicaid/review/index.shtml>.

1.1.2 Statewide Medicaid Managed Care Plans

This Florida Medicaid policy provides the minimum service requirements for all providers of visual care services. This includes providers who contract with Florida Medicaid managed care plans (i.e., provider service networks and health maintenance organizations). Providers must comply with the service coverage requirements outlined in this policy, unless otherwise specified in AHCA's contract with the Florida Medicaid managed care plan. The provision of services to recipients in a Florida Medicaid managed care plan must not be subject to more stringent service coverage limits than specified in Florida Medicaid policies.

1.2 Legal Authority

Visual care services are authorized by the following:

- Title XIX, Section 1905 of the Social Security Act (SSA)
- Title 42, Code of Federal Regulations (CFR), Parts 440 and 441
- Section 409.906, Florida Statutes (F.S.)
- Rule 59G-4.210, F.A.C.

1.3 Definitions

The following definitions are applicable to this policy. For additional definitions that are applicable to all sections of Rule Division 59G, F.A.C., please refer to the Florida Medicaid definitions policy.

1.3.1 Claim Reimbursement Policy

A policy document that provides instructions on how to bill for services.

1.3.2 Coverage and Limitations Handbook or Coverage Policy

A policy document that contains coverage information about a Florida Medicaid service.

1.3.3 General Policies

A collective term for Florida Medicaid policy documents found in Rule Chapter 59G-1 containing information that applies to all providers (unless otherwise specified) rendering services to recipients.

1.3.4 Medically Necessary/Medical Necessity

As defined in Rule 59G-1.010, F.A.C.

1.3.5 Provider

The term used to describe any entity, facility, person, or group that has been approved for enrollment or registered with Florida Medicaid.



1.3.6 Recipient

For the purpose of this coverage policy, the term used to describe an individual enrolled in Florida Medicaid (including managed care plan enrollees).

2.0 Eligible Recipient

2.1 General Criteria

An eligible recipient must be enrolled in the Florida Medicaid program on the date of service and meet the criteria provided in this policy.

Provider(s) must verify each recipient's eligibility each time a service is rendered.

2.2 Who Can Receive

Florida Medicaid recipients requiring medically necessary visual care services. Some services may be subject to additional coverage criteria as specified in section 4.0.

2.3 Coinsurance, Copayment, or Deductible

Recipients are responsible for the following copayment, unless the recipient is exempt from copayment requirements or the copayment is waived by the Florida Medicaid managed care plan in which the recipient is enrolled. For information on copayment requirements and exemptions, please refer to Florida Medicaid's copayment and coinsurance policy.

- \$2.00 per practitioner office visit, per day
- \$3.00 per federally qualified health center visit, per day
- \$3.00 per rural health clinic visit, per day

3.0 Eligible Provider

3.1 General Criteria

Providers must be at least one of the following to be reimbursed for services rendered to eligible recipients:

- Enrolled directly with Florida Medicaid if providing services through a fee-for-service delivery system
- Enrolled directly or registered with Florida Medicaid if providing services through a managed care plan

3.2 Who Can Provide

- Practitioners licensed within their scope of practice to perform this service
- County health departments administered by the Department of Health in accordance with Chapter 154, F.S.
- Federally qualified health centers approved by the Public Health Service
- Rural health clinics certified by Medicare

4.0 Coverage Information

4.1 General Criteria

Florida Medicaid reimburses for services that meet all of the following:

- Are determined medically necessary
- Do not duplicate another service
- Meet the criteria as specified in this policy

4.2 Specific Criteria

Florida Medicaid reimburses for the following services in accordance with the American Medical Association Current Procedural Terminology and the applicable Florida Medicaid fee schedule(s):



- Blepharoplasty when the drooping or sagging of the eyelid(s) interferes with the recipient's vision
- Up to four computerized corneal topography per year
- Up to four intravitreal implants per year
- Lacrimal punctum plugs
- One initial consultation visit per year
- Pathology and laboratory services (the laboratory must hold a Clinical Laboratory Improvement Amendments license)
- Special ophthalmological services when performed in addition to a general ophthalmological, or evaluation and management visit
- Up to 12 temporary lacrimal punctum plugs per year when a more permanent conservative treatment will cause discomfort
- Up to two evaluation and management visits per month
- Up to two refractions every 365 days
- Visual examination services performed when there is a reported vision problem, illness, disease, or injury

4.3 Early and Periodic Screening, Diagnosis, and Treatment

As required by federal law, Florida Medicaid provides services to eligible recipients under the age of 21 years, if such services are medically necessary to correct or ameliorate a defect, a condition, or a physical or mental illness. Included are diagnostic services, treatment, equipment, supplies, and other measures described in section 1905(a) of the SSA, codified in Title 42 of the United States Code 1396d(a). As such, services for recipients under the age of 21 years exceeding the coverage described within this policy or the associated fee schedule may be approved, if medically necessary. For more information, please refer to Florida Medicaid's authorization requirements policy.

5.0 Exclusion

5.1 General Non-Covered Criteria

Services related to this policy are not reimbursed when any of the following apply:

- The service does not meet the medical necessity criteria listed in section 1.0
- The recipient does not meet the eligibility requirements listed in section 2.0
- The service unnecessarily duplicates another provider's service

5.2 Specific Non-Covered Criteria

Florida Medicaid does not reimburse for the following:

- Collection, handling, or transportation of laboratory specimens, when billed separately
- Manual or automated dipstick urine, hemoglobin, and hematocrit tests performed as part of a visit, when billed separately
- Services performed exclusively to screen visual acuity
- Services that are not listed on the fee schedule
- Telephone communications with recipients, their representatives, caregivers, and other providers, except for services rendered in accordance with the Florida Medicaid telemedicine policy
- Venipuncture, when billed separately
- Visual field exams when performed in conjunction with a child health check-up

6.0 Documentation

6.1 General Criteria

For information on general documentation requirements, please refer to Florida Medicaid's recordkeeping and documentation policy.



6.2 Specific Criteria

There is no coverage-specific documentation requirement for this service.

7.0 Authorization

7.1 General Criteria

The authorization information described below is applicable to the fee-for-service delivery system, unless otherwise specified. For more information on general authorization requirements, please refer to Florida Medicaid's authorization requirements policy.

7.2 Specific Criteria

Providers must obtain authorization for visual care services from the quality improvement organization when indicated on the applicable Florida Medicaid fee schedule(s).

Providers must include the following additional documentation with the request for blepharoplasty services:

- Automated perimeter test results
- Frontal photographs (including the chin) with the recipient's head perpendicular to the camera showing the light reflex on the cornea

8.0 Reimbursement

8.1 General Criteria

The reimbursement information below is applicable to the fee-for-service delivery system, unless otherwise specified.

8.2 Claim Type

Professional (837P/CMS-1500)

8.3 Billing Code, Modifier, and Billing Unit

Providers must report the most current and appropriate billing code(s), modifier(s), and billing unit(s) for the service rendered, as incorporated by reference in Rule 59G-4.002, F.A.C.

8.4 Diagnosis Code

Providers must report the most current and appropriate diagnosis code to the highest level of specificity that supports medical necessity, as appropriate for this service.

8.5 Rate

For a schedule of rates, as incorporated by reference in Rule 59G-4.002, F.A.C., visit the AHCA Web site at <http://ahca.myflorida.com/Medicaid/review/index.shtml>.



Example Rule Text

59G-1.057 Telemedicine.

(1) This rule applies to any person or entity prescribing or reviewing a request for Florida Medicaid services and to all providers of Florida Medicaid services that are enrolled in or registered with the Florida Medicaid program.

(2) Definition. Telemedicine– The practice of health care delivery by a practitioner who is located at a site other than the site where a recipient is located for the purposes of evaluation, diagnosis, or treatment.

(3) Who Can Provide. Practitioners licensed within their scope of practice to perform the service.

(4) Coverage. Florida Medicaid reimburses for telemedicine services using interactive telecommunications equipment that includes, at a minimum audio and video equipment permitting two-way, real time, interactive communication between a recipient and a practitioner.

(5) Exclusion. Florida Medicaid does not reimburse for:

(a) Telephone conversations, chart review(s), electronic mail messages, or facsimile transmissions.

(b) Equipment required to provide telemedicine services.

(6) Reimbursement. The following applies to practitioners rendering services in the fee-for-service delivery system:

(a) Florida Medicaid reimburses the practitioner who is providing the evaluation, diagnosis, or treatment recommendation located at a site other than where the recipient is located.

(b) Providers must include modifier GT on the CMS-1500 claim form, incorporated by reference in Rule 59G-4.001, F.A.C.

Rulemaking Authority 409.919 FS. Law Implemented 409.905 FS. History–New 6-20-16.



Telemedicine



Definition

- The practice of health care delivery by a practitioner who is located at a site other than the site where a recipient is located for the purposes of evaluation, diagnosis, or treatment.



Who Can Provide

- Practitioners licensed within their scope of practice to perform the service.



Coverage Information

- Florida Medicaid reimburses for telemedicine services using interactive telecommunications equipment that includes, at a minimum audio and video equipment permitting two-way, real time, interactive communication between a recipient and a practitioner.



Exclusion

- Florida Medicaid does not reimburse for:
 - Telephone conversations, chart review(s), electronic mail messages, or facsimile transmissions.
 - Equipment required to provide telemedicine services.



Reimbursement

- The following applies to practitioners rendering services in the fee-for-service delivery system:
 - Florida Medicaid reimburses the practitioner who is providing the evaluation, diagnosis, or treatment recommendation located at a site other than where the recipient is located.



Free Care



Free Care

- Previously CMS guidance of “free care” was that Medicaid payment was generally not allowable for services that were available without charge to the recipients
 - Medicaid and School Health: A Technical Assistance Guide (1997)
 - Medicaid School-Based Administrative Claiming Guide (2003)



Free Care

- Medicaid reimbursement is allowed for any covered service for Medicaid eligible recipients when delivered by a Medicaid provider
- All Medicaid requirements, including TPL, must be met.



House Bill 5101



HB 5101

- Amended Section 409.9072, Florida Statutes
- Private and charter schools may receive reimbursement for school-based services
- All Medicaid requirements must be met.



Implementing HB 5101

- Revise state plan
- Revise coverage policy
- Make system modifications



Anticipated Project Milestones

Date	Activity
June 2016	Draft rule development language
August 2016	<ul style="list-style-type: none"> ❖ Begin revisions to the State Plan ❖ Develop Customer Service Request (CSR) to modify FLMMIS
September 2016	Rule workshop (Tentative)
October 2016	Additional revisions to State Plan Amendment (SPA) – if needed
November 2016	Hearing (Tentative)
December 2016	Submit SPA to CMS (Tentative)
March 2017	Rule adopted (Tentative)



Recipient and Provider Resources

- **Recipient and Provider Assistance**

(877) 254-1055

- **To File A Complaint**

https://apps.ahca.myflorida.com/smmc_cirts/

- **Provider Alerts**

<http://ahca.myflorida.com/Medicaid/alerts/alerts.shtml>



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Questions

